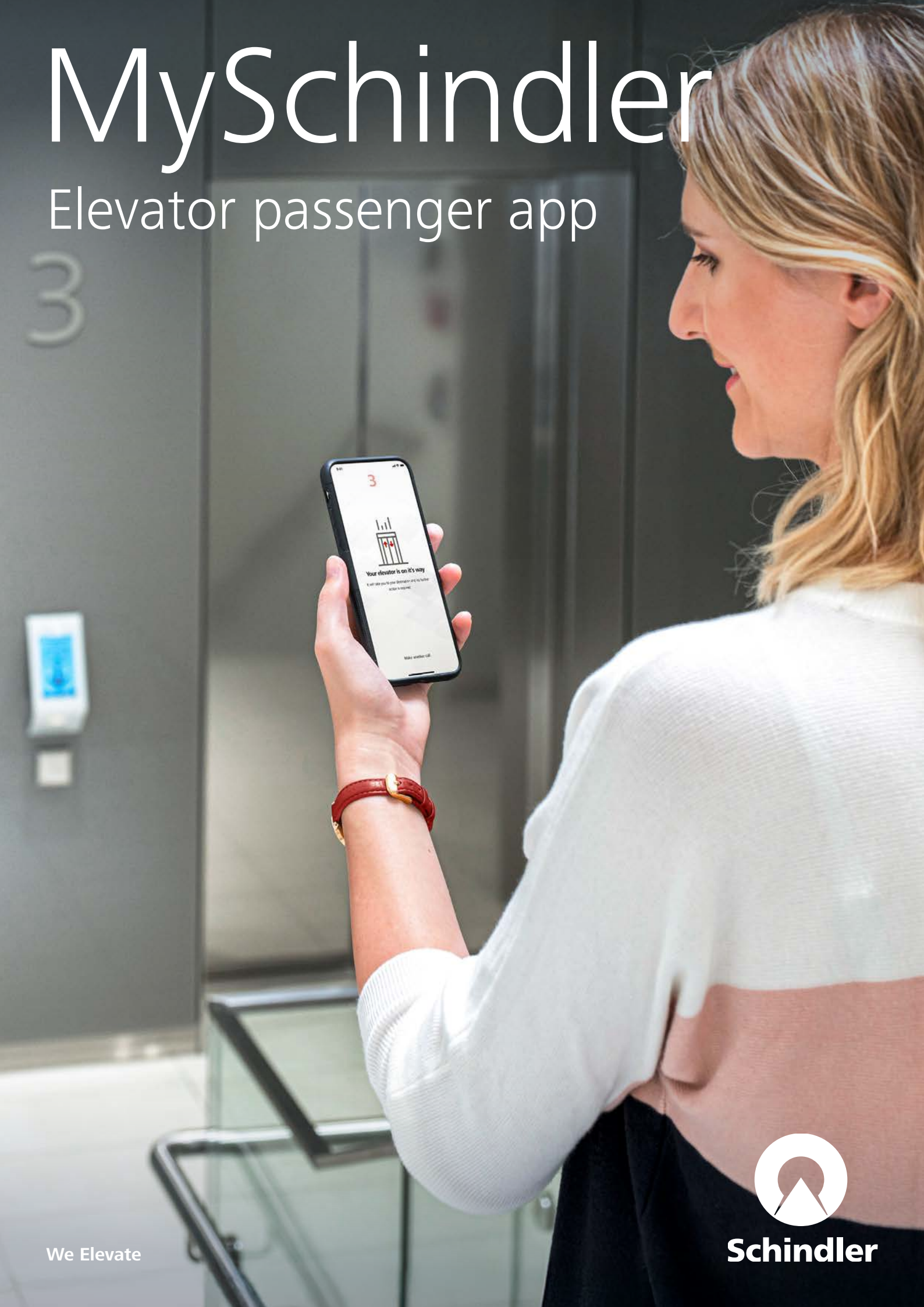
MySchindler

Elevator passenger app



We Elevate

Schindler

MySchindler
Elevator passenger app for personalised experience

Using the MySchindler mobile application, passengers can control and interact with elevators via their smartphones. Offer your tenants unparalleled convenience by letting them place remote elevator calls, personalise their rides, share access with guests – and so much more. MySchindler is easy to use and available on both iOS and Android operating systems.

Benefits for passengers

Time savings. Passengers can set up their favourite destinations and place calls automatically whenever they're near the elevator. No further action needed!

Personalised experience. Depending on their user profile, passengers have access to special features, such as extended boarding time and exclusive trips.

Community building. Passengers can submit messages to be posted on in-car screens* – and facility managers can moderate them.

*Subject to availability of in-car fixture's multimedia functions

Benefits for buildings

Optimisation. Streamlined passenger traffic decreases waiting times, resulting in smoother transit experiences.

Building value. State-of-the-art vertical transportation technologies can enhance the desirability and prestige of your property.

Increased security. Managing tenant and guest access to specific destinations is a simple and powerful way to increase building security.

How does it work?

For building managers

1

Connect the elevator

– Your elevator must have an active Schindler service contract and access to our digital services enabled by cloud connectivity.
– The Bluetooth® connection feature needs to be activated in your elevator.

2

Inform your tenants

Use the comprehensive promotion package we provide, with stickers, flyers, and more, to inform your tenants. The easiest way to attract attention is to place a MySchindler sticker inside or next to an elevator.

For passengers

3

Install the app

– Passengers need to download the MySchindler app from the app store (iOS or Android).
– Bluetooth® connection permissions should be granted to the app upon request.

4

Enjoy the ride!

The passenger can now call the elevator from their smartphone – and use the personalised ride options you've made available to them.

The perfect mix of benefits for your elevator

Schindler provides a wide range of digital solutions – from basic individual ride control to highly sophisticated building traffic management systems capable of operating large groups of elevators. The MySchindler app is a comprehensive, unified passenger gateway allowing passengers to benefit from these future-proof elevators.

Schindler FLUYD

Schindler FLUYD is a solution designed to maximise personal passenger comfort, offering digital features for enhanced, customised elevator experiences. Passengers can also interact with other tenants and building guests using multimedia fixtures.

Schindler PORT

Schindler PORT is a destination control solution that optimises elevator travel, minimises waiting times, and offers various other features. It serves as an alternative to conventional control systems by grouping passengers and getting them where they need to be in the most efficient way.

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